CHARLANN FARMS

CSA FAQ

What is CSA?

CSA stands for Community Supported Agriculture. It is a business model for local farms selling food directly to their community—a partnership between community members and farmers to share in the bounty and the risks of farming.

Members make a financial investment in our farm in the winter or spring, when input costs are high (in order to fund necessary tools, labor, soil amendments, and seeds for the season) and income is low between the growing seasons. In return for their investment, CSA members enjoy savings on fruit, vegetables, and specialty items.The CSA model reduces a farm's need for middlemen and often-restrictive bank loans during the lean months, thus creating a more resilient local economy and food system.

This upcoming 2027 season, we are offering a **CSA Flex Card Option**. Unlike the traditional CSA, which involves the farmer selecting options for you, this flexible, debit-style CSA card will allow you the option to buy what you want, when you want. This card can be used to purchase any product we sell, and you can come anytime during normal business hours to shop.

GENERAL CSA // I have gotten a traditional CSA box in the past. How is the flex card option different? The Flex Card will offer you the flexibility of coming any day during normal business hours, and selecting the products that you may need that particular day/week. All CSA members will still receive a weekly email with information about what is in season along with recipes. CSA members may also receive discounts on other tickets/items (such as Farm to Table dinners, etc.).

GENERAL CSA // Can I use my CSA card to buy another CSA?Your card can be used to buy anything we sell in the farmstand or at farmers' market, but cannot be used to pay for another CSA.

CSA CARD // What produce can I get with my card and will there be a pickup list? One major benefit of our CSA Flex Card option is that you can choose any products you want, in whatever quantities work best for you. Whether you stock up on your favorites a few times per season or come in weekly for your regular shopping, the choice is yours!

CSA CARD // After I sign up, where and when do I get my card? Our CSA Cards are located in the farmstand. Once you purchase online, you can obtain your loaded CSA flex card at your next visit to our farmstand.

CSA CARD // When and where can I use my card? You can come to the farm anytime we're open and use your flexible, debit-style CSA Card to purchase anything we sell in the farmstand.

CSA CARD // What if I use up all the money on my card? To continue reloading your card, you can simply ask at the farmstand register to "add value" to your card and use it prior to the end of the CSA season. Pay by credit card, cash, or check.

CSA // What if I go away during the summer or I'm not able to come in for a week or two? One of the best perks of our CSA Card is its flexibility—it's totally fine to skip weeks! While we love seeing you every week or even every day, you can use the card whenever it is most convenient for you.